

8 CUSHION

Warranty on Convertible Products & Installation

8 Cushion Pte Ltd

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8 Cushion Pte Ltd warrants all its convertible tops, glass, plastic windows and interior headliners (which are said here as "the products") to be free from defects in materials and workmanship at the time of delivery from our premises (1001 Bukit Merah Lane 3 #01-59 Singapore 159718).

Convertible Tops

Guaranteed for 24 months with proration* after 12 months from date of purchase. The following are covered under the warranty: Cracking, de-lamination of the seams, excessive shrinkage and severe discoloration. There is no warranty against wear and tear caused by folds, convertible frame structures where intensive rubbing, clipping or pointing occur, and any type of abuse, misuse or damage caused by incorrect operation of convertible, improper cleaning or accidents.

Glass Windows

Guaranteed for 24 months with proration* after 12 months from date of purchase. The following are covered under the warranty: Separation of the bond between the top and glass. There is no warranty against breakage or scratches of top glasses once the vehicle leaves the premises of 8 Cushion Pte Ltd.

Plastic Windows

Guaranteed for 24 months with proration* after 12 months from date of purchase. The following are covered under the warranty: Separation of the bond between the top and the plastic as well as the zipper (if applicable). There is no warranty against scratches, cracking, discoloration or degradation of the plastic once the vehicle leaves the premises of 8 Cushion Pte Ltd.

Convertible Headliners

Guaranteed for 24 months with proration* after 12 months from date of purchase. The following are covered under the warranty: De-lamination of the seams & cracking or breaking of plastic components sewn on the Headliner. There is no warranty against wear and tear caused by folds, convertible frame structures where intensive rubbing, clipping or pointing occur, and any type of abuse, misuse or damage caused by incorrect operation of convertible, improper cleaning or accidents.

EXCLUSIONS

Shrinkage

All materials whether canvas or vinyl will experience some shrinkages and color fading due to the aging process of the material. 8 Cushion shall not be responsible for this cause.

Thread

All Polyester threads will experience some level of fading over time. 8 Cushion shall not be responsible for this cause.

Water Leaking and Sound

Apart from the products, water leaking from the moldings, seals or any other parts of the vehicle not within the scope of work are not covered. As any newly installed product has higher tension than the old ones, stretching of the original/previous frame structures, moldings and seals is an inevitable process – and may introduce gaps for water to seep through, some clicking or rattling noise from the frame structure. 8 Cushion shall not be responsible for this cause.

Hydraulic Power Pump Disorder

As any newly installed product has higher tension than the old ones, most vehicle with power convertible require more strength from the hydraulic power pump and pistons to operate. This inevitably puts more stress to the hydraulic power pump and pistons. This may cause any ageing power pump to malfunction, oil leak from gaskets and any other issues during or after installation. 8 Cushion shall not be responsible for this cause.

Malfunction of Automatic/Power Operation

Although not very often, malfunctioning of micro switches, sensors, control unit/module or any other issues may occur by coincidence during or after installation. 8 Cushion shall not be responsible for this cause.

Alterations

Modification done to the product will void the warranty.

Acts of GOD or Nature

8 Cushion Pte Ltd cannot be held responsible for damage caused by acts of God or Nature even within the premises during or after the installation.

Definition of Proration*

After 12 months from the date of purchase to the original client, if any of the products is found to be defective under the term of this warranty and replacement on the vehicle is required, 8 Cushion Pte Ltd will offset the charges of a new top. The client shall pay the amount of labor allowance that will be determined by multiplying the manufacturer's installation hours by 8 Cushion Pte Ltd labor rate in effect at the time of the replacement/ installation.

Warranty applies only to the original client, is not transferable to the subsequent owner.

If one of the products manufactured should fail or be unacceptable due to defect in the manufacturing, any and all adjustments will be done based on description specified above from time of installation.

8 Cushion Pte Ltd reserves the right to determine if a warranty claim is valid. All installed products must be left intact for examination by a qualified installer of 8 Cushion Pte Ltd. Any abuse, misuse or damage caused by incorrect operation of convertible or improper cleaning is responsibility of the client

All claims are calculated from date of purchase. Proof of purchase (Original invoice with date) must be presented when claim is made.

There are no additional warranties or guarantees expressed or implied beyond what is in this page. Warranty on Convertible Products & Installation.